



Program Health & Safety Protocols:

The YMCA follows strict COVID-19 safety protocols established by the Centers for Disease Control and Illinois Department of Public Health. These measures include but are not limited to the following:

- All participants and staff must wear masks on arrival and throughout the day. There may be times during outdoor/physical activities that staff may allow participants to remove masks when social distancing is in effect.
- Pre-check-in screening and temperature checks will be required for everyone (participants and staff) prior to entering the program site.
- Limited capacities for each location have been determined to allow for appropriate social distancing.
- Participants will be assigned to small group 'bubbles'. Bubbles will engage with each other, but not with other bubbles, unless social distancing can be maintained.
- On arrival and throughout the day, participants will be reminded to practice frequent hand-washing and use of hand sanitizer.
- All program sites are deep cleaning every night and each weekend.

Frequently Asked Questions

What is E-Camp & Care?

The Y is here to help families in need of support for virtual learning for the 2020/2021 school year! At Y's E-Camp & Care program, students in Kindergarten through sixth grade will be supported in completing their remote learning while also staying active and enjoying fun activities throughout the day, and after their virtual school day is complete. E-Camp & Care begins at 6:30 am and ends at 6:00 pm, with e-learning from 8:30am - 2:30pm.

E-Camp & Care staff will assist students in logging on and connecting to their school programs using their own laptop or device, assist with questions during remote learning, and help to keep students on track as they connect with their teachers online. During class breaks and after schoolwork is completed, the Y team will get students up and moving in fun and creative ways to keep them engaged and active.

How will virtual learning work?

We will oversee your child's remote learning, including assisting logging in and out of all platforms, turning in assignments online, and helping with schoolwork if time allows. Our staff are NOT classroom teachers and we are not a substitute for your child's education. Instead, we are here to help and support your child with their remote learning.

What are the registration rates for E-Camp & Care?

E-Camp & Care offers 3 options for registration that best accommodate the needs of many families. Please note, space is limited. Rates are as follows:

- 5 days per week: \$200
- 3 days per week: \$125
- 2 days per week: \$95

Is Financial Assistance Available?

Financial assistance is available. We believe every child and family should have the opportunity to participate in any Y program. Those not able to pay the full fee may be awarded partial financial assistance based on their ability to pay and the Y's ability to fund the subsidy. If you would like to apply for financial assistance, please contact the Fox Valley Family YMCA front desk. In addition, DHS assistance is available for this program. FVFY staff are available to assist in the application process.

If you would like to donate to help send a child to camp, visit our giving page:
<http://www.foxvalleymca.org/2014-10-29-17-51-41>.

Can I apply a credit from a past program as payment?

Yes, credits on your account CAN be used to pay for your registration fees. However, this cannot be done online, so you will need to pay at one of our locations in Sandwich or Plano.

What is the cancellation and refund policy?

Notification of cancellation must be submitted at least one week prior to the date to be canceled. The account must be in good standing for a refund to be issued. The YMCA reserves the right to apply refund/credit to any outstanding balances. No refunds will be issued for partial weeks.

Will my child need to wear a mask?

All participants and staff must wear masks on arrival and throughout the day. There may be times during outdoor/physical activities that staff may allow participants to remove masks when social distancing is in effect.

What size groups will kids be working in?

Participants will be assigned to small group "bubbles" of no more than 15 children. Bubbles will engage with each other, but not with other bubbles, unless social distancing can be maintained.

What should my child bring to E-Camp & Care ?

- Lunch & Snacks: Children need to bring a non-perishable lunch daily and at least two snacks. In order to observe all dietary, allergy, and health issues, children are not permitted to share food brought from home. We are a peanut free program; no peanuts allowed.
- Refillable Water Bottle: Children are strongly encouraged to drink water throughout the day. Bottle re-fill stations will be available, and staff will require their group to take water breaks in-between activity periods. For safety reasons, the fountains will only be able to fill up water bottles and not be used for children to drink directly from.
- Laptop or Chromebook to access your school's online learning. Students must bring in their own devices for this program. Devices should be fully charged prior to arrival and a charger and other needed accessories should be brought in as well. If you are in need of a device to facilitate remote learning, please contact the program director.
- Headphones with a microphone to allow students to independently engage with their virtual programs.
- Any usernames and passwords for that your child could need to access devices, emails, portals, websites and other learning platforms. You will also be required to fill out a schedule of their online meeting times and classes so that we can support their time management. This information should be emailed prior to the start of the program.
- Any school supplies specifically requested by your child's school or teacher.
- A book to read.
- Sunscreen

Please make sure ALL items coming in with your child are labeled.

Is there a lost and found?

We will not keep a lost and found. Any item found that is labeled with your child's name will be returned to your child's group. Found items that are not labeled will be donated to charity.

Will lunch or snacks be provided each day?

Unfortunately, no. Not at the start of e-learning full days, parents will need to provide lunch and snacks for their child.

Lunch: Children will need to bring a non-perishable lunch daily.

Snack: Children should bring a healthy snack from home to be eaten during snack periods. We recommend at least two snacks. We are a peanut free facility.

What will the drop-off and pick-up process look like?

At drop-off, parents and passengers should remain in their vehicle while our staff complete the check-in process. The staff member will confirm the names of the children being dropped off, complete pre-screening questionnaire, and then take the temperature of each child as they exit the vehicle. Campers must be wearing masks as they exit the vehicle. Your child will be released only to the individuals that you have designated as authorized to pick up.

Drop-off at Central Branch will be at the Daycare entrance labeled door 4E.

Drop-off at West Branch will be at the main entrance.

Parents should text the number provided 10 mins prior to pickup with child's first and last name and grade:

- Central: 630-962-1409
- West: pending

Is early pick-up allowed?

If you need to pick up your child before 2:30 pm, please give Y staff a written note during morning carpool with your child's name, and what time you will check your child out.

Are visitors allowed during the day?

For the safety of your child, the Y does not allow visitors during E-Camp & Care.

How will E-Camp & Care staff communicate with parents?

Our Director is always available in person or via email for any parent questions/concerns. Please be sure your email address is on file and current. Communication will also be shared in our closed Facebook group. Search FVFY E-Camp & Care to request access to this closed group.

How far in advance can I register for E-Camp & Care?

Currently, registration is available. Once registered, your spot is reserved for the entire school year and a bank draft will be submitted weekly. Because we do not know when full-time face-to-face learning will resume at schools, we are keeping the registration on a rolling basis.

Will there be daily health screening?

Yes. Per CDC guidelines, all children will be given a health screening and have their temperatures taken and logged upon arrival daily and after lunch. Any child who presents with a fever at or greater than 100.4 will not be allowed to attend. In accordance with our local health mandate, children will not be permitted to return until they have had a negative COVID-19 test, a note from a doctor explaining illness or 10 days have passed since onset of symptoms.

We are putting into place as many safety measures as possible to help minimize the risk to all campers and staff as recommended by local health officials.

What happens if a child gets sick while at E-Camp & Care?

If a child presents symptoms while at E-Camp & Care related to COVID-19 (fever at or greater than 100.4°F, cough, shortness of breath, diarrhea, fatigue, headache, muscle aches, nausea, loss of taste or smell, sore throat, and/or vomiting), the child will be separated from the group until a parent/guardian can pick them up. They will be supervised by an adult from 6 feet away.

In accordance with our local health mandate, children will not be permitted to return until they have either had a negative COVID-19 test or have been free of fever and fever medication for 24 hours, other symptoms have improved, and at least 10 days have passed since symptoms first appeared.

What are the procedures and protocols if there is a positive case of COVID among staff and participants?

In order to provide transparency and inform parents of what you can expect if there is a case of COVID identified at your child's day camp, the following are our notification and closure protocols:

If a person in the program (staff or child) shows symptoms of COVID-19 while at E-Camp & Care, we will follow CDC guidelines for isolation until that person leaves the location. In the event that a camper or staff tested positive for COVID, the Y will follow protocol provided by the health department. Families will be notified immediately.

Will my child be able to receive medication?

Yes. A Director will administer any over-the-counter medication deemed necessary. Y staff can administer prescription medication when we receive all appropriate medical forms. All prescription medication must be in the original container with the pharmacy label. All over-the-counter medication must be in the original packaging and clearly marked with your child's name. After registration you will be provided with additional information in case your child needs to receive medication during camp.

Will my child be encouraged to wash their hands throughout the day?

Yes. Children and staff will sanitize their hands immediately upon arrival. Children and staff will sanitize their hands between activities. Staff will carry cleaning products with them to each activity to sanitize all equipment after use. Bathrooms will be cleaned multiple times throughout the day.

What activities will my child be participating in?

Activities will be scheduled around virtual learning schedules. To the extent possible, activities will take place outdoors. Children will participate in engaging and fun games and physical activities to keep them moving and active throughout the day.

Will my child go swimming during E-Camp & Care?

Swimming is not available at this time.

Will staff receive additional safety training?

All Y staff are required to attend training sessions to review all new safety protocols related to COVID-19, how to follow measures for greater health and safety, and to understand the most up-to-date CDC guidelines.

